GLOBAL HEALTHCARE SOLUTIONS

CLAIMS. DECIDED FASTER.

Fast pass claims

The fast lane for eligible health claims.

- Global Healthcare Expertise
- Secure Digital Claims
- Real-Time Support
- Trusted Claims Specialists

Start Your Claim Today

WhatsApp
Operational hours 09.00 to 17.00 UK time, Monday to Friday
+44 (0) 29 2066 2410

Webchat
Available via MyIMG



GET STARTED IN 3 SIMPLE STEPS

1. **Contact us**
2. **Send documents**
3. **Receive a decision**

FAST PASS CLAIM CATEGORIES

Suitable claim types include:

Optical Eye tests, glasses & lenses	**Dental** Routine dental treatment	**Vaccinations** Vaccinations concerns
Specialist Consultations Initial consultations	**Diagnostics** Blood tests, X-rays, ECGs & ultrasounds	**GP Consultations** Covered New acute
Minor Treatment Simple procedures & wound care	**Wellbeing Benefits** Included wellbeing benefits	

Documents to have ready

Help us assess your claim faster:

- Invoice or receipt
- Medical documentation
- Referral (where required)
- Treatment information
- Test results or prescriptions
- Confirmation of benefit cover

Claims requiring a detailed review

The following claims are not suitable tor Fast pass:

- Ongoing treatment
- Cancer related treatment
- Chronic conditions
- Mental health treatment
- In-patient treatment
- Maternity treatment
- Surgical procedures
- MRI, CT or PET scans
- Treatment requiring pre-authorisation

Why Members Love Fast Pass Claims

FASTER DECISIONS
Eligible claims assessed more quickly.

REAL-TIME SUPPORT
Direct access to a claims specialist.

SIMPLE SUBMISSION
Quick and easy digital claims.

FRIENDLY SERVICE
Support every step of the way.

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www.imglobal.com/intl

Important Information: Claims remain subject to policy terms, conditions, limits and exclusions.
Eligibility for Fast pass Claims does not guarantee claim approval.